



Digital Support Service

Helping people access the justice systems they need

The **Mallows Company** through We Are Digital provides a FREE Digital Support service for digitally excluded people in partnership with HM Courts and Tribunal Service (HMCTS).



Delivering digital support to those who need it most

HMCTS has moved a range of services online. We support those who are not confident filling out online forms or may not have access to online services.

We'll support people:

Filling in Forms & Applications & Uploading documents on the following:

- **Appeal a benefit decision- Social Security and Child Support (SSCS)**
- **Submit a plea - Single Justice Service (SJS)**
- **Make a money claim - Online Civil Money Claims (OCMC)**
- **Apply for a divorce (Divorce)**
- **Apply for probate (Probate)**
- **Get help paying court and tribunal fees (Help With Fees)**

People will be able to access support via:

Telephone, Online via Zoom or Teams etc or Face-to-face

If there are any people using your service who you feel would benefit from our support with filling out forms for HMCTS please **call 01933664437** or email [**ilham@themallowscompany.com**](mailto:ilham@themallowscompany.com)